

Please watch the recording: <http://wgu.adobeconnect.com/p8pqiyz51vg/>

If you wish to get help there are several ways you can do so.

- 1) I will be waiting in my office at UNM Los Alamos, building 6 office 623 G during the scheduled office hours listed in syllabus.
- 2) We can meet virtually meet via discussion “Help Forum” during my office hours or we can schedule other time that works for both of us. Just send me an email to schedule such appointment ([adurakie@unm.edu](mailto:adurakie@unm.edu) or cal 505-662-0344)
- 3) Please post the questions to the Help Forum in the Discussion Board. As a learning community, whenever we see that a post has been added in the Help Forum, it's a great idea for all of us to go in and a) see you have the same question and maybe it's been answered and you want to read the answer to that question or b) see if you have an answer to help out your colleagues. And that is a great support to the entire community.
- 4) When doing your homework you have difficulties with the given problem there are several buttons on the left side e.g. [Help Me Solve This], [View an Example], ...etc and also [Ask My Instructor]. Please do not hesitate to use this button with any homework questions.
- 5) In case I am busy teaching class or helping other students you can use the UNM-LA Academic Center Support. For students from Los Alamos, the center offers a wider range of activities/services, such as study groups, review sessions, workshops, etc. The UNM-LA Academic Center Support is open M-F 8am-6pm and have drop-in tutoring for math, science, and humanities. For a detailed schedule, please go to our website: [asc.unm.edu](http://asc.unm.edu).
- 6) You may also obtain online help via Center for Academic Program Support CAPS offered by main Campus for all UNM students. An online tutoring is given through Smarthinking, which is available free, 24hrs a day, 7 days a week. Smarthinking offers a number of services (e.g. live tutoring, online writing lab) and covers a wide range of subjects (e.g. Writing, Math, Sciences, Spanish, Business, ESL). You can access it by going to main campus' CAPS web site (<http://caps.unm.edu/>) and selecting Program Info-->Online Tutoring-->Smarthinking and logging in with their UNM NetIDs and passwords. If you'd like to explore the site without logging in, go to: <http://www.smarthinking.com/>
- 7) With MyMathLab problems Contact me ([adurakie@unm.edu](mailto:adurakie@unm.edu) ) or contact Product Support at <http://www.mymathlab.com/contactus.htm> for live CHAT, email or phone support; 1-800-677-6337 as soon as you can to resolve problems.